



## my rff – Track your order with rff over the internet. Download copies of delivery notes, invoices and MTR (Mill Test Report).

Technically-faultless processes and optimal procedures are permanent tasks in cost reduction. With “my rff” we help you to get closer to this goal.

Wherever you are on earth – so long as you have an internet connection – you have the opportunity to view your orders on our homepage. You do not need to install any additional software for this.

View the status of your order and inspect delivery notes, before the goods have even reached you. Naturally, this service is also available for invoices.

The service is rounded off with the option of viewing the attests for the articles supplied and storing these or printing them out as PDF files.

These are benchmarks to measure us by.

### How you benefit

- Access without additional software
- Availability 24/7
- Everything at a glance
- Real time data by our ERP system
- Backtracing for all orders



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### Our IT service includes

- **my rff.**  
Track your order with rff over the internet. Download copies of delivery notes, invoices and MTR (Mill Test Report).
- **Online Catalogue Service.**  
You can use this service as an electronic specialised library. It makes your work convenient and efficient. You can access our catalogue for free in the “my rff” portal at any time – just the way you want.
- **B2B and e-procurement.**  
Individual B2B connection. Electronic catalogues (e.g. BMECat), marketplace connections (e.g. cc-hubwoo).
- **Additional details on certificates.**  
Statement of information regarding order or article directly on certificate. On request also in barcode form.
- **MTR on the internet.**  
Research and download certificates. Free use of the certificate archive for customers.
- **MTR by e-mail.**  
Automatic transfer of certificates as PDF or TIF files on creation of a delivery slip.
- **MTR on CD.**  
All certificates from a project or a time period on a CD. Additional identification and special deposits are possible.
- **Electronic invoicing.**  
Optimise your invoice checking. On request you can receive all invoices as PDF via e-mail.
- **Invoice settlement in the credit memo procedure.**